

	<h2 style="margin: 0;">Company Policy</h2>	Reference:	FAR-IMS-POL-001
		Revision:	25A
<h2 style="margin: 0;">Quality Policy Statement</h2>		Date of Issue:	24/07/2025
		Author:	VS
		Authorised by:	DW

In our pursuit of our vision to be recognised as the global benchmark in our markets with delighted customers and a reputation for successfully delivering the most challenging and interesting projects around the world, it is our policy to maintain a Quality Management System (QMS) conforming to the requirements of **BS EN ISO 9001: 2015** as the basis for developing, integrating, and managing our processes.

The following factors are critical in securing the long-term viability and success of our business;

- We aim to have a **market focused culture** where products and solutions are developed to meet real current and future customer needs.
- We aim to **delight** our **customers** by;
  - Understanding their requirements.
  - Assisting them in establishing the best solution for their needs;
  - Ensuring that products and/or services conform to all relevant specifications;
  - Delivering on our promises; and timely responses.
- We research, develop and manufacture **quality products** backed up by tangible test data and certifications.
- We have strong, clear **leadership**, systematic management of interrelated processes, full **involvement** of every employee, **teamwork** and **communication**.
- We **develop skills, talent** and motivation in our employees through training and development and the setting and monitoring of set objectives.
- We have **processes** that **flow** logically through the business maximising the use of employees, IT, machinery and suppliers.
- We have a culture that strives for **technical and professional excellence, continual improvement, innovation, investment and cost minimisation** in every aspect of the business. Errors and inefficiencies will be tackled with solutions and we will continually improve the functionality and quality of our products and services.
- We **make effective decisions** based on the analysis of data and information.
- We create mutually beneficial **supplier relationships**.
- We comply fully with all relevant legal requirements, codes of practice and regulations at International, National and Local levels.
- We are fully commitment to continual improvement of the quality management system.

These arrangements and objectives will be administered by the Senior Leadership Team utilising a documented Quality Management System.



Dominic West  
**Managing Director**

**Date:** 24<sup>th</sup> July, 2025

Revision	Date	Nature of Changes	Approved By
21 A	Sep 2021	Reviewed, approved, and signed by CEO	OF
22 A	July 2022	Annual Review and approval	OF
23 A	Sep 2023	Annual Review and approval	OF
24 A	Aug 2024	Annual Review and approval	DW
25 A	July 2025	Annual Review and approval	DW